



...Up to the highest height

WINDY DAYS are perfect for kite flying, everyone knows that, so a couple of weeks ago nine year-old Alex Richardson said 'Let's go' to his dad and they set off across the fields on one of the windiest days of the year to have some flying fun. But they weren't expecting wind speeds of 80 miles an hour. Just after Roger Cheeseworth took this picture the weather got the better of the Alex's kite and it had to be taken home for speedy repairs.

Neighbourhood Watch News

Fears over security callers

CONCERNED householders have contacted Kent Trading Standards regarding unsolicited telephone calls from security companies. The security company caller offers to send a representative to the consumer's home to discuss burglar and smoke alarms.

Free gifts have been offered as an inducement and some people say they were 'pressurised' into agreeing to the visit. If householders are not interested in buying a security system they should be firm and decline the offer. If they agree to a visit and then later change their mind, they should telephone the company and make it clear that they do not want the visit to go ahead.

If an appointment is made and a contract is signed it is important to note that you are entitled to a seven day cancellation period.

KTS advise consumers to contact three reputable companies and obtain quotations before agreeing to any con-

tract or work. 'Do not divulge any of your personal details or security arrangements to callers,' they say.

Incidents can be reported to Trading Standards via Consumer Direct on 08454 04 05 06. To find a trader who is a member of the Buy with Confidence scheme run by Kent Trading Standards call 08454 04 05 06 or visit www.buywithconfidence.gov.uk

Warning over 'tax refund' email

KENT Trading Standards are warning people to be wary of an email purporting to be from the Inland Revenue offering a Tax Refund. The amount being offered is approximately £70.

They advise that you do not click on links and do not give away personal data. If you are suspicious of any email report it to the business that the email purports to originate from, in this case, phishing@hmrc.gsi.gov.uk, and your internet service provider.

KTS say: 'Please be wary of other styles of phishing email, particularly if it claims to be from a bank, building society, Paypal or Ebay.'

If you require advice about your rights as a consumer, call Consumer Direct on 08454 04 05 06.

Below is a copy of the email in question.

From: HM Revenue & Customs

Sent: 28 February 2008 10:17

Subject: HM Revenue & Customs

Please Note: After the last annual calculations of your fiscal activity we have determined that you are eligible to receive a tax refund of:

70 pounds

Please submit the tax refund request to allow 15-30 days in order to process it. A refund can be delayed for a variety of reasons. For example, submitting invalid records or applying after the deadline. To access the form for your tax refund, Click Here.